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Under the U.S. Army as a 25H, my job gave me hands-on experience as a Network Communication System Specialist and a Satellite Operator/Maintainer for 5+ years. Our unit typically had us supporting users of 10-30 with a max of potential 300+ users and softphones. During my time on deployments and training exercises, I have been recognized for each deployment, being awarded 4 army achievement medals.

Work History

Network Communication System Admin/Technician

October 2022 - October 2024

Fort Liberty, NC 28310

- As a network admin, I managed Cisco servers, routers, and switches that held 9 VMs including Windows Server 2016, REDCOM manager (VoIP), routers, and Palo Alto (layer 4 firewall).
- Under this role, I've had the opportunity to modify VLANs, tunnels, and even routers' running configs. This has given me a solid understanding of Cisco routers and switch terminal commands.
- I've learned how to rebuild REDCOM config files and our physical firewall configs (layer 1) in case the originals were lost, I have done this to all 12 of our nodes.

Multichannel Transmission System Operator/Maintainer

September 2019 - October 2022

Fort Liberty, NC 28310

- As an operator/maintainer, I was responsible for Army equipment, estimated to be around \$5 million, to ensure mission readiness for 24/7 operations.
- I assisted with 75% of our unit's equipment whenever my coworkers needed help troubleshooting and configuring our proprietary systems.
- After every mission was concluded, my team and I assured our node was ready to support multimillion-dollar organizations and their user's needs.

Army Achievements

- During a unit-wide field exercise, my team had us incorporate LOS (line-of-sight) technology to communicate from node to node in a hub and spoke topology for the first time in my unit.
- During my time overseas in Europe, I was recognized by my company and the unit I was supporting because of my dedication to my job, which helped the 709th MP battalion.

- In JRTC (Joint Readiness Training Center), my team was one of the first to test RoIP (radio over IP) as a proof of concept to incorporate as a future service we could provide

skills

- Help desk support skills that have helped hundreds of clients
- Windows 7, 10, and 11 solid understanding
- Linux OS such as Kali and Mint to
- VMware to have an enclosed safe environment
- EVE-NG for setting up labs
- Single-board computers such (e.g. Raspberry Pi)

Certifications

- CCNA - Cisco Certified Network Associate
- CompTIA Network+

Projects and Home Labs

- Creating a server-client topography using EVE-NG and VMware workspace
- set up a pi-hole for my home network to filter Network traffic

Military awards

- Army achievement medal (4 awards)
- Good conduct medal
- National Defense Service Medal
- Global War on terrorism service medal
- Army service ribbon

Education

Terry Parker High School at Jacksonville, FL

High school diploma June 2018

Languages

Spanish at an intermediate level